



May 2020

Covid-19 Action Plan for Members & Visitors

At Southwell Golf Club, the health, wellbeing and safety of our members, visitors and staff is priority.

While we're very much aware and understand our members and visitors being concerned about Covid-19, we want to reassure you that we're closely monitoring England Golf guidelines and we're following all advice issued by the Government and Chief Medical Officer, Public Health England.

We can confirm, we have complied with the Government guidance on managing the risk of COVID-19. This is displayed around the clubhouse and is supported by completed risk assessments and safe systems of work.

There is a reliance on all those entering the Golf Club premises to adhere to this plan, any variance from this, will jeopardise your safety, the safety of others and jeopardise the club staying open during this period.

As a team we are following Public Health England guidelines to ensure that best cleaning practices are always delivered.

- We have enhanced operating, cleaning and hygiene protocols everywhere.
- Antibacterial hand sanitisers on the 1st tee, 18th Green & Pro Shop and urge everyone to use them.
- Hand soap and hand towels are present in the single toilet, which will be cleaned twice daily.

We ask that you take these steps, which are consistent with government advice:

- Please do not come to the club if you have had a persistent new cough or a fever (temperature above 37.8C). Follow government advice and self-isolate for 14 days.
- Keep your hands clean, wash regularly and thoroughly, for at least 20 seconds with soap and water.
- Always carry tissues with you and use them to catch all coughs and sneezes and then bin the tissue – then wash your hands with soap and water, or use a sanitiser.
- If you think you may have encountered the virus, please follow the government advice, and self-isolate in the first instance.

The Golfer's Journey:

Tee Bookings

- **All tee bookings must be made in advance of arrival.**
- **A maximum of 2 players** are permitted to play together at any one time, unless you are members of the same household, when three or four-balls are permitted.
- **Tee times** will be at 10-minute intervals (times may vary of 3 or 4 balls households play)
- **All bookings** should be made on-line via www.southwellgolfclub.com/ or Tim Newham in the Pro Shop on 01636 813706. Telephone bookings will be taken from Thursday 08:00 to 16:30, and thereafter 08:00 to 16:30 weekday and 07:30 to 16:30 at weekends.
- **Please note** only two tee times can be booked at any one time and only a maximum of 7 days in advance.
- **Green fees** will be; £15 per person weekday, £20 per person weekend and an anytime junior rate of £10. Junior must be accompanied by an adult at all times.

Arrival

- **All players must follow social distancing rules and EGA recommendations when on site throughout playing their game. Any transgressor's will be severely dealt with through the Club's disciplinary process, and the owners will be informed.**
- **Social distancing of 2 metres** must be strictly observed at all times with other players outside of your household.
- **When parking your vehicle**, please do not park in a space, either parallel or directly behind or next to another vehicle. Alternate parking places please.
- **Arrival should be no more than 25 minutes before your pre-booked tee time**
- **You must check in at the Pro Shop prior to your round.**
- **The clubhouse and changing room facilities will be closed**
- **Toilet provision** is accessed via the Clubhouse entrance end door, and is only accessible during the below times:
 - Weekdays 8am to 4.30pm & Weekends 7.30am to 4.30pm
 - The door code can be obtained from the Pro Shop.
- Access to the changing rooms lockers will be by appointment only (contact Pro Shop). Access will be to collect belongings only.
- **Arrival at the 1st tee** should not be more than 5 minutes before your tee time, and not until after the preceding players have vacated the tee.
- **Tee times** are booked at 10-minute intervals
- **The practice area beside the 1st tee (other than the net which can be used), green and bunker should not be used.**
- **The practice net can be used**, but not until the preceding players are on the 1st tee. Please remove all balls and equipment after use.
- **Hand sanitiser is available on the 1st tee, 18th green & Pro Shop.**

Course Play

- **All players must follow social distancing rules and EGA recommendations when on site throughout playing their game. Any transgressor's will be severely dealt with through the Club's disciplinary process, and the owners will be informed.**

- **Social distancing of 2 metres** must be strictly observed at all times with other players outside of your household.
- **Play must begin on the first tee.**
- **Tee times** are booked at 10-minute intervals
- **Buggies and rental trolleys are available from the Pro Shop.** The Pro/Shop staff will decontaminate these before and after use.
- **All ball washers, bells, bins and seating should not be used.**
 - Please take all rubbish home.
- Please have **members tags** on full display.
- **All bunker rakes have been removed**
 - If golfers could please make their very best efforts to smooth the sand using their club and/or their feet.
 - Golfers take a free drop out of bunkers (as per GUR rules) if they choose to do so.
- **Do not touch the flagsticks**
 - The hole cup has been upturned, so the ball doesn't drop and can be retrieved without touching the cup
 - The ball needs to rest in the reduced height cup and against the flagstick to be deemed holed.
- **Do not share any equipment.**
- **Do not touch another players ball, bag or club.**
- **Do not touch stray balls**
- **No handshaking** (why not try elbow bumps, shoe bumps or the Namaste bow instead!!)
- You will be required to **leave immediately** after finishing your round.
- **Hand sanitiser is available on the 1st tee, 18th green & Pro Shop.**

Departure

- **Social distancing is as important after a round as it is during the round, so when the round is over all golfers must leave the course and the club/facility immediately so that there are no gatherings around the clubhouse.**
- **If completing on the 9th green**, please leave via the double gates at the bottom of the racecourse crossing.
- **If completing at the 18th green**, please leave to the left hand side, circle around the back of the clubhouse to the car park. Hand sanitiser is located on-route.
- **The air compressor for cleaning shoes should not be used.**

Clubhouse

- **The Clubhouse is CLOSED until further notice.**
- The **toilet** in the main corridor will be available for use between the below hours:
 - Weekdays 8am to 4.30pm & Weekends 7.30am to 4.30pm
 - The door code is can be obtained from the Pro Shop.
 - If the toilet is in use please queue outside the external door
 - Please do not try the door outside of these hours, it is alarmed.
 - Cleaning of the associated surfaces, door pads/handles and the toilet will take place twice daily.

- **No access to the changing rooms**
- Access to changing rooms lockers will be by appointment only (contact Pro Shop). Access will be to collect belongings only.
- **The air compressor for cleaning shoes should not be used.**
- **Do not use the benches around the clubhouse**

Pro Shop

- **The Pro Shop will be open:**
 - **Weekdays 8am to 4.30pm & Weekends 7.30am to 4.30pm**
- **The Golf Pro will produce a managed process to minimise contamination and maintain social distancing.**
 - **This includes:**
 - All queries should be dealt with prior to arrival by calling the Pro Shop on 01636 813706
 - All tee times booked in advance
 - No entry to the shop
 - Safe queuing with social distancing at the shop entrance
 - Only one member of staff working at any one time
 - Card payment only
 - Essential items for purchase at the front desk
 - Regular cleaning of surfaces
- **Golf buggies or rental trolleys will be available to hire.** These will be sanitised after and before every use by the Club Pro
 - Buggies will be limited to single occupancies unless players are members of the same household.